

## 1. Why should I use a Veteran Service Officer?

Yates County Veterans Service Agency has one accredited Veteran Service Officer, and one Administrative Assistant, and their services are free. Veteran Service Officer and the Administrative Assistant will help you navigate the Department of Veterans Affairs benefits process. We will assist with gathering the necessary information to support a claim, filing the claim, and tracking the claim through the VA system. They can also assist with filing appeals for denied claims. We strongly recommend that you make use of the services provided by our VSOs. Our expertise can help you avoid the pitfalls and delays that missing paperwork or improperly filled out claim forms can cause.

## 2. What kind of assistance does the Ontario County Veterans Service Agency offer veterans?

We assist them in applying for veterans' benefits from local, state, and federal agencies.

## 3. What type of benefits are veterans entitled to?

- Burial benefits
- Education benefits
- Non-service connected pension
- Medals and Awards
- Medical Benefits
- Misplaced military documents
- Service connected compensation
- VA home loans

## 4. What is Service Connected compensation?

It's a monthly monetary benefit paid to veterans who were injured in the military or suffered from illnesses as a result of their military service. If the veteran had a pre-existing disability which was aggravated by military service, that can also qualify for service-connected compensation.

The claim is filed with the Department of Veterans Affairs who rates the disability in increments of 10% from 10% (\$133.17) to 100% (\$2906.83) for single veteran.

